

# A better claims experience

What happens when an insurance company designs the way it works around the way you live? You spend less time on paperwork and more time on what matters to you.



## Trust us.

Our customers rely on us to get over 850,000 claims right each year.<sup>1</sup>

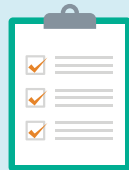


## File claims from any device.

It's fast, easy and available 24/7.

## In a hurry?

We pay most claims in one day.<sup>2</sup>



## Sleep easy.

95% of our customers were satisfied with the overall handling of their claim.<sup>3</sup>



## Stay in touch.

Check claims status, submit additional documents and opt to receive email updates.



## Want your check fast?

Choose direct deposit or overnight delivery.<sup>4</sup>

To learn more, visit [ColonialLife.com](http://ColonialLife.com).

1. Based on internal Colonial Life data for 2016.

2. Based on internal Colonial Life data for 2016.

3. Market Decisions, 4Q2016 Voluntary Benefits Claims Satisfaction Research (2017).

4. Direct deposit available for claims filed online. Overnight delivery is not available for benefit payments under \$100.